



REPUBLIC OF RWANDA
NATIONAL ELECTORAL COMMISSION



VOTER SELF-TRANSFER

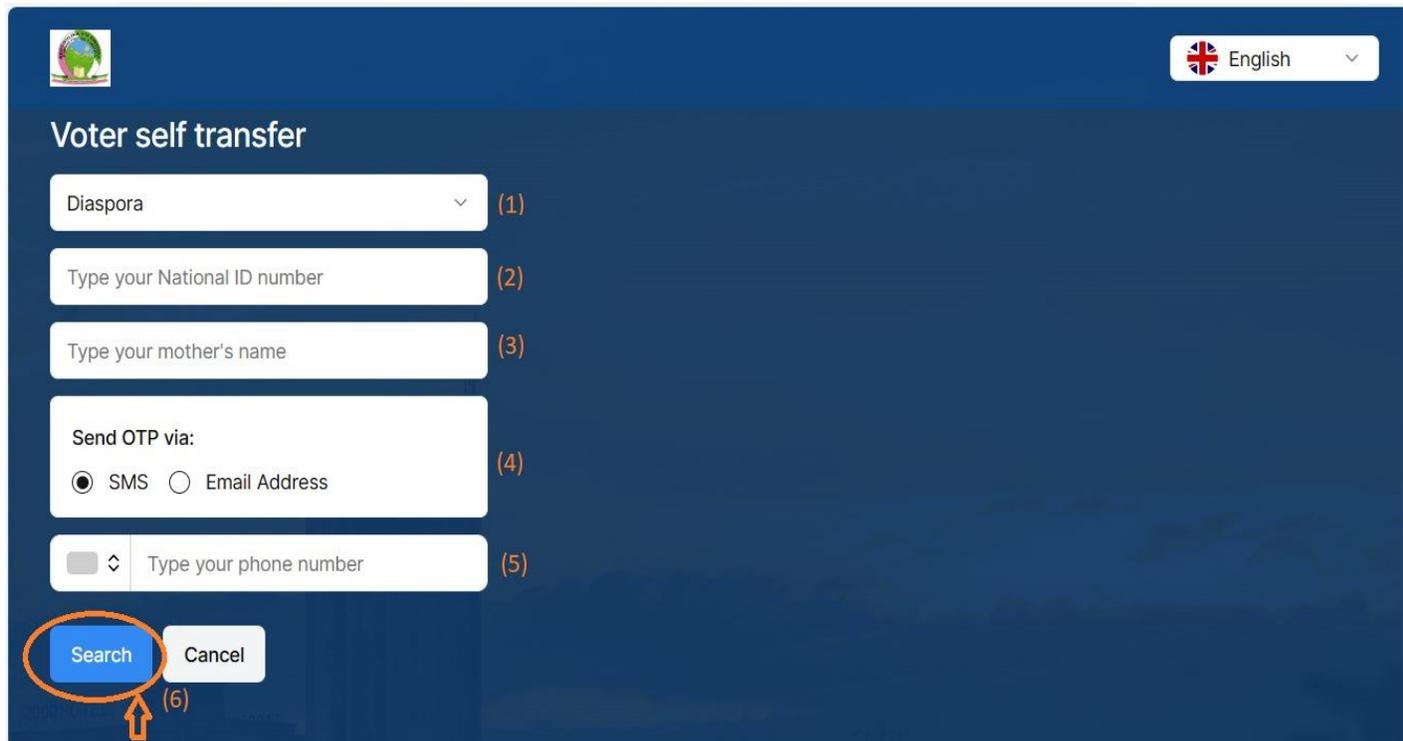
USER MANUAL

Introduction

This document describes the process of voter self-transfer for Rwandan citizens, both residing locally and abroad. It serves to facilitate the verification of their eligibility for the upcoming presidential and parliamentary elections, enabling them to ascertain their designated voting locations, and facilitating self-transfer between voting locations.

Process overview

1. Access: <https://amatora.nec.gov.rw/>
2. voter self-transfer



The screenshot shows a web form titled "Voter self transfer" on a dark blue background. At the top left is a logo of a globe with a person, and at the top right is a language selector set to "English". The form consists of several input fields and a button, each with a numbered label in orange:

- (1) A dropdown menu with "Diaspora" selected.
- (2) A text input field labeled "Type your National ID number".
- (3) A text input field labeled "Type your mother's name".
- (4) A section titled "Send OTP via:" with two radio buttons: "SMS" (selected) and "Email Address".
- (5) A text input field labeled "Type your phone number" with a small icon to its left.
- (6) A blue "Search" button and a grey "Cancel" button. An orange arrow points to the "Search" button.

Display the voter self-transfer page.

[1] A voter chooses either local or diaspora.

[2] Type your National ID number,

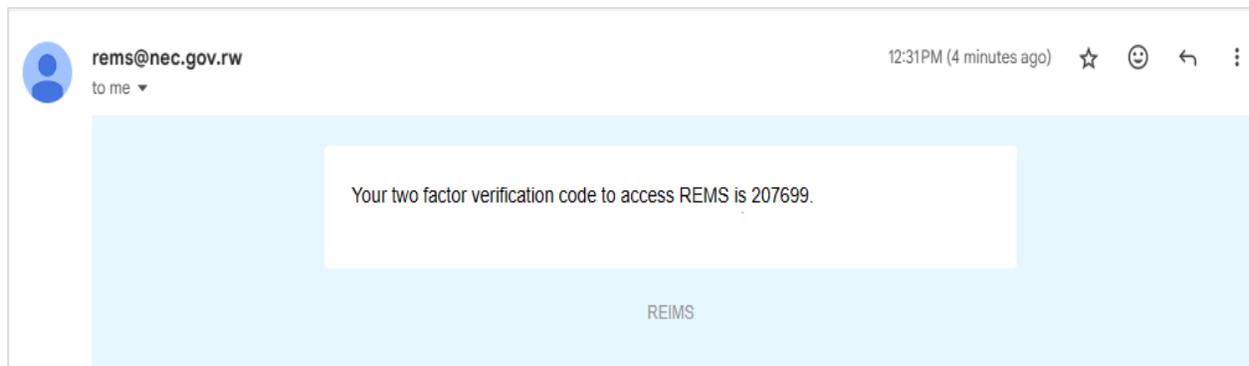
[3] type your mother's name (either last name or first name),

[4] choose between SMS and Email Address where to receive code, (for diaspora choose email)

[5] type your phone number or email address, (email for diaspora)

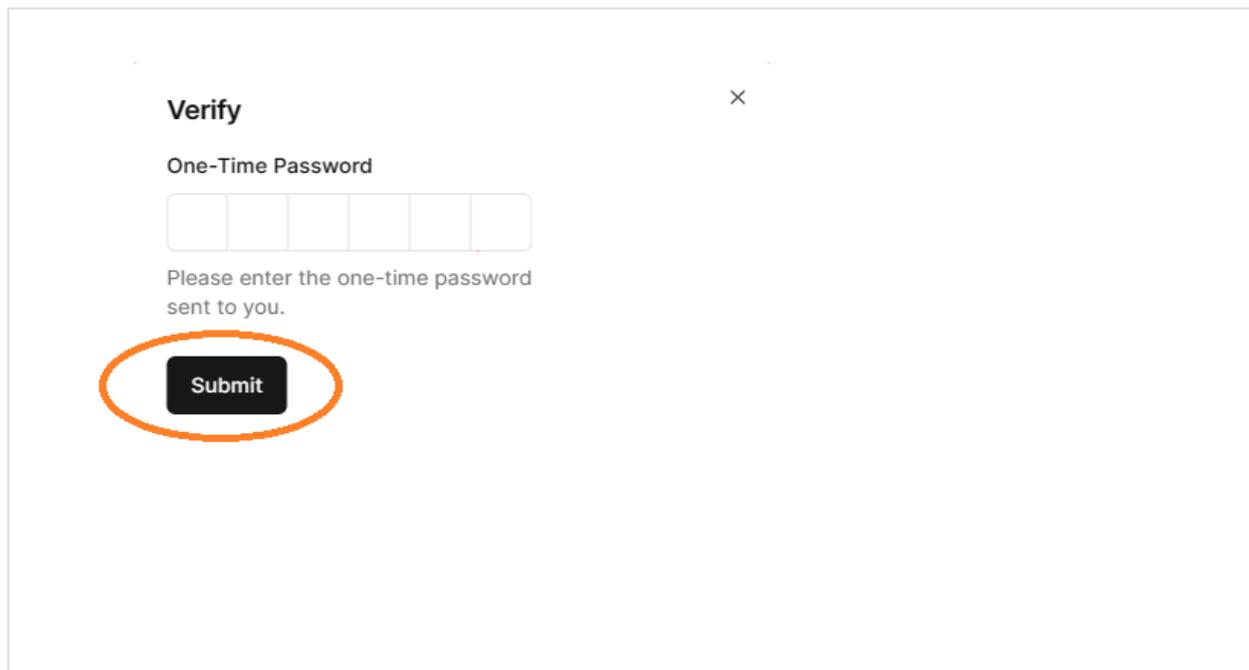
[6] click search.

Remember, if you choose SMS to receive code, the phone number must match the National ID number.



The two-factor authentication code is sent to your phone number (via SMS) or your email with 6 digits.

Type or copy the digits as shown below to verify the code and click submit.

A 'Verify' form with a close button (X) in the top right. The title 'Verify' is bold. Below it is the label 'One-Time Password' and a row of six empty input boxes. Below the boxes is the text 'Please enter the one-time password sent to you.' At the bottom left, a black 'Submit' button is circled in orange.

Voter's personal information displays, and you can click to update the voting location as shown below.

The screenshot shows a web interface for voter self-transfer. On the left, there is a sidebar with a 'Voter self transfer' section containing a dropdown menu set to 'Diaspora', a phone number field with '1198' and a masked number, an email field with a masked address, and a 'Send OTP via:' section with radio buttons for 'SMS' and 'Email Address' (selected). A 'Cancel' button is at the bottom of the sidebar. The main content area is titled 'Voter's personal info' and contains three columns of fields: 'Personal details' (NID: [masked] 13, First Name: [masked], Last Name: [masked], Gender: Gabo), 'Other info' (Eligibility: Yes, Date of birth: [masked], Place of birth: [masked]), and 'Parents' (Mother's name: [masked], Father's name: [masked]). Below this is the 'Voting info' section with a link 'Update voting location' circled in pink. The voting location is listed as: Province: Amajyaruguru, District: Musanze, Sector: Muhoza, Cell: Mpenge, and Village: Gikwege.

After clicking to update the voting location, the voting information displays, and you can select the new voting location. Click "Save change," and you are done with the voting self-transfer.

The screenshot shows a 'Voting info' form with several dropdown menus. The 'Province' dropdown is set to 'Diaspora', 'District' to 'Afrique', 'Sector' to 'Ambarwa Cairo', and 'Cell' to 'Egypte'. The 'Village' dropdown is set to 'Cairo'. At the bottom, there are two buttons: 'Cancel' and 'Save changes', with the 'Save changes' button circled in orange.

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